

## State Contact Information for Student Complaints

(\*Many states do not require specific authorization or licensure for their residents to enroll in online programs.)

### ALABAMA

Alabama Commission on Higher Education

P. O. Box 302000

Montgomery, AL 36130-2000

<https://www.accs.edu/index.cfm/school-licensure/complaints/>

### ALASKA

Alaska Commission on Postsecondary Education

PO Box 110505

Juneau, AK 99811-0505

[customer.service@alaska.gov](mailto:customer.service@alaska.gov)

Alaska Office of Attorney General Consumer Protection Unit

1031 W. Fourth Avenue, Suite 200

Anchorage, AK 9950

[attorney.general@alaska.gov](mailto:attorney.general@alaska.gov)

[http://www.law.state.ak.us/pdf/consumer/FORM\\_complaint.pdf](http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf)

### ARIZONA

Arizona State Board for Private Postsecondary Education

1400 W. Washington Street, Room 260

Phoenix, AZ 85007

<https://azdirect.az.gov/attorney-generals-office>

<https://ppse.az.gov/complaint>

### ARKANSAS

Arkansas Higher Education Coordinating Board Arkansas Department of Higher Education

114 East Capitol Ave

Little Rock, AR 72201

[ADHE\\_Info@adhe.edu](mailto:ADHE_Info@adhe.edu)

Arkansas State Board of Private Career Education

501 Woodlane, Suite 312S

Little Rock, AR 72201

[sbpce@arkansas.gov](mailto:sbpce@arkansas.gov)

[http://www.sbpce.org/complaint\\_process.html](http://www.sbpce.org/complaint_process.html)

### CALIFORNIA

California Bureau of Private Postsecondary Education

P.O. Box 980818

W. Sacramento, CA 95798-0818

[bppe@dca.ca.gov](mailto:bppe@dca.ca.gov)

[http://www.bppe.ca.gov/forms\\_pubs/complaint.pdf](http://www.bppe.ca.gov/forms_pubs/complaint.pdf)

### COLORADO

Colorado Department of Higher Education  
1560 Broadway, Suite 1600  
Denver, Colorado 80202  
<http://highered.colorado.gov/Academics/Complaints/default.html>

#### CONNECTICUT

Connecticut Department of Higher Education  
61 Woodland Street  
Hartford, CT 06105-2326  
[info@ctdhe.org](mailto:info@ctdhe.org)

Connecticut Department of Consumer Protection  
165 Capitol Avenue, Room 110  
Hartford CT 06106  
[trade.practices@ct.gov](mailto:trade.practices@ct.gov)  
[http://www.ct.gov/dcp/lib/dcp/pdf/forms/consumer\\_statementcpfr-2\\_rev\\_8-06\\_edited1106.pdf](http://www.ct.gov/dcp/lib/dcp/pdf/forms/consumer_statementcpfr-2_rev_8-06_edited1106.pdf)  
Consumer Complaint Hotline: (800) 842-2649

#### DELAWARE

Delaware Higher Education Office  
Carvel State Office Building, 5th Floor  
820 N. French Street  
Wilmington, DE 19801-3509  
[dheo@doe.k12.de.us](mailto:dheo@doe.k12.de.us)

Delaware Attorney General Consumer Protection Wilmington:  
820 N. French Street, 5th floor  
Wilmington, DE 19801  
[consumer.protection@state.de.us](mailto:consumer.protection@state.de.us)

#### DISTRICT OF COLUMBIA

District of Columbia Office of the State Superintendent of Education, Education Licensure  
Commission  
810 First Street, NE, 9th Floor  
Washington, DC 20002  
[http://osse.dc.gov/se/frames.asp?doc=/seo/lib/seo/elementary\\_and\\_secondary\\_education/may\\_2011/complaint\\_form\\_4\\_11.pdf](http://osse.dc.gov/se/frames.asp?doc=/seo/lib/seo/elementary_and_secondary_education/may_2011/complaint_form_4_11.pdf)

#### FLORIDA

Florida Commission on Independent Education  
325 W. Gaines Street, Suite 1414  
Tallahassee, FL 32399-0400  
[Commissioner@fldoe.org](mailto:Commissioner@fldoe.org)  
<http://www.fldoe.org/cie/complaint.asp>

#### GEORGIA

Georgia Nonpublic Postsecondary Education Commission  
2082 E Exchange Pl. #220  
Tucker, GA 30084-5334

<http://rules.sos.state.ga.us/docs/392/5/06.pdf>

#### HAWAII

Hawaii State Board of Education

P.O. Box 2360

Honolulu Hawaii 96804

[ocp@dcca.hawaii.gov](mailto:ocp@dcca.hawaii.gov)

<http://cca.hawaii.gov/ocp/>

#### IDAHO

Idaho State Board of Education

Attn: State Coordinator for Private Colleges and Proprietary Schools

650 West State Street

P.O. Box 83720

Boise, ID 83720-0037

#### ILLINOIS

Illinois Board of Higher Education

431 East Adams, 2nd Floor

Springfield, Illinois 62701-1404

[info@ibhe.org](mailto:info@ibhe.org)

Institutional Complaint Hotline: (217) 557-7359

Illinois State Board of Education

100 N. 1st Street

Springfield, Illinois 62777

<http://webprod1.isbe.net/contactisbe> / (email)

Illinois Attorney General Consumer Fraud Bureau

500 South Second Street

Springfield, IL 62706

<http://www.illinoisattorneygeneral.gov>

<https://ccforms submission.ilattorneygeneral.net/>

Consumer Fraud Hotline: (800) 243-0618

#### INDIANA

Indiana Commission on Proprietary Education

Attn: Director of Regulatory Compliance

302 W Washington Street, Room E201

Indianapolis IN 46204

<http://www.in.gov/cpe/files/sf39280-complaint.pdf>

#### IOWA

Iowa Student Aid Commission

603 E. 12th Street, 5th Floor

Des Moines, IA 50319

[info@iowacollegeaid.gov](mailto:info@iowacollegeaid.gov)

<http://www.iowacollegeaid.gov/images/docs/file/forms/constituentrequestform.pdf>

## KANSAS

Kansas Board of Regents  
1000 SW Jackson Street, Suite 520  
Topeka, KS 66612-1368

<http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf>

## KENTUCKY

Kentucky Council on Postsecondary Education  
1024 Capital Center Dr., #320  
Frankfort, KY 40601-7512

Kentucky Board of Proprietary Education  
911 Leawood Drive  
Frankfort, KY 40601-3319

<http://www.bpe.ky.gov/NR/rdonlyres/1BB8CA02-8F89-43A3-8957-AB01DB805389/0/ComplaintForm.doc>

Office of the Attorney General  
Capitol Suite 118  
700 Capitol Avenue  
Frankfort, Kentucky 40601-3449

[consumer.protection@ag.ky.gov](mailto:consumer.protection@ag.ky.gov)

[http://www.ag.ky.gov/NR/rdonlyres/19D2FEF3-0666-49B5-A184-38006DA45B2C/0/complaint\\_gen.pdf](http://www.ag.ky.gov/NR/rdonlyres/19D2FEF3-0666-49B5-A184-38006DA45B2C/0/complaint_gen.pdf)

## LOUISIANA

Louisiana Board of Regents  
P.O. Box 3677  
Baton Rouge, LA 70821-3677

<http://regents.louisiana.gov/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf>

## MAINE

Maine Department of Education  
Complaint Investigator  
23 State House Station  
Augusta, ME 04333-0023

[jonathan.braff@maine.gov](mailto:jonathan.braff@maine.gov)

Maine Attorney General, Consumer Protection Division  
6 State House Station  
Augusta, ME 04333

[http://www.maine.gov/ag/consumer/complaints/complaint\\_form.shtml](http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml)

## MARYLAND

Maryland Higher Education Commission  
839 Bestgate Road, Suite 400  
Annapolis, MD 21401-3013

<http://www.mhec.state.md.us/career/pes/gripec.asp>

Maryland Attorney General, Consumer Protection Division  
200 St. Paul Place

Baltimore, MD 21202

[consumer@oag.state.md.us](mailto:consumer@oag.state.md.us)

<https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm>

Consumer Protection Hotline: (410) 528-8662

#### MASSACHUSETTS

Massachusetts Board of Higher Education

One Ashburton Place

Room 1401

Boston, MA 02108

<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

#### MICHIGAN

Michigan Department of Labor & Economic Growth Office of Postsecondary Services, Proprietary  
School Unit Staff

201 N. Washington Sq.

Lansing, MI 48913

<http://www.michiganps.net/complaint.aspx>

#### MINNESOTA

Minnesota Office of Higher Education

1450 Energy Park Drive, Suite 350

St. Paul, MN 55108-5227

<http://www.ohe.state.mn.us/oheContactForm.cfm> (email)

Minnesota Attorney General's Office

1400 Bremer Tower

445 Minnesota Street

St. Paul, MN 55101

<http://www.ag.state.mn.us/ElectronicForms/ComplaintForm.pdf>

#### MISSISSIPPI

Mississippi Commission on College Accreditation

3825 Ridgewood Road

Jackson, MS 39211-6453

Mississippi Commission of Proprietary Schools and College Registration

3825 Ridgewood Road

Jackson, MS 39211-6453

Consumer Protection Division Office of the Attorney General, State of Mississippi

P.O. Box 22947

Jackson, Mississippi 39225-2947

<http://www.ago.state.ms.us/index.php/contact> (email)

[http://www.ago.state.ms.us/images/uploads/forms/MSAGO\\_Complaint\\_Form.pdf](http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf)

#### MISSOURI

Missouri Department of Higher Education

205 Jefferson Street, P.O. Box 1469

Jefferson City, MO 65102-1469

[info@dhe.mo.gov](mailto:info@dhe.mo.gov)

MONTANA

Montana Board of Regents Office of Commissioner of Higher Education, Montana University System

2500 Broadway Street

PO Box 203201

Helena, MT 59620-3201

Montana Office of Consumer Protection

2225 11th Avenue, P.O. Box 200151

Helena, MT 59620-0151

[contactocp@mt.gov](mailto:contactocp@mt.gov)

<http://www.doj.mt.gov/consumer/consumer/consumercomplaint/complaintform.pdf>

NEBRASKA

Nebraska Coordinating Commission for Postsecondary Education

P.O. Box 95005

Lincoln, NE 68509-5005

Nebraska Department of Education Investigations Office

301 Centennial Mall South, P.O. Box 98987

Lincoln, NE 68509-4987

<http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaintform.pdf>

Nebraska Attorney General, Consumer Protection Division

2115 State Capitol

Lincoln, NE 68509

[http://www.ago.state.ne.us/consumer/emailforms/consumer\\_complaint.htm](http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm)

Consumer Protection Hotline: (800) 727-6432

NEVADA

Nevada Commission on Postsecondary Education

3663 East Sunset Road, Suite 202

Las Vegas, Nevada 89120

<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

NEW HAMPSHIRE

New Hampshire Postsecondary Education Commission

3 Barrell Court #300

Concord, NH 03301-8531

<http://www.nh.gov/postsecondary/complaints>

NEW JERSEY

New Jersey Commission on Higher Education

PO Box 542

Trenton, NJ 08625

[nj\\_che@che.state.nj.us](mailto:nj_che@che.state.nj.us)

New Jersey Department of Labor and Workforce Development

1 John Fitch Plaza, P.O. Box 110

Trenton, NJ 08625-0110

[schoolapprovalunit@dol.state.nj.us](mailto:schoolapprovalunit@dol.state.nj.us)

[http://lwd.dol.state.nj.us/labor/forms\\_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf](http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf)

New Jersey Division of Consumer Affairs

124 Halsey Street

Newark, New Jersey 07102

<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

#### NEW MEXICO

New Mexico Higher Education Department

2044 Galisteo Street

Santa Fe, NM 8750

<http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx>

#### NEW YORK

New York Office of College and University Evaluation New York State Education Department

5 North Mezzanine

Albany, NY 12234

[ocueinfo@mail.nysed.gov](mailto:ocueinfo@mail.nysed.gov)

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

New York Bureau of Proprietary School Supervision New York State Education Department

99 Washington Avenue, Room 1613 OCP

Albany, New York 12234

New York State Department of State Division of Consumer Protection Consumer Assistance Unit

5 Empire State Plaza - Suite 2101

Albany, New York 12223-1556

<https://www1.consumer.state.ny.us/cpb/CauComplaintForm.html>

#### NORTH CAROLINA

North Carolina Consumer Protection Attorney General's Office

Mail Service Center 9001

Raleigh, NC 27699-9001

<http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

#### NORTH DAKOTA

North Dakota Department of Career and Technical Education

State Capitol - 15th Floor

600 E. Boulevard Ave. Dept. 270

Bismarck, ND 58505-0610

[cte@nd.gov](mailto:cte@nd.gov)

North Dakota Consumer Protection Division Office of Attorney General

Gateway Professional Center

1050 E Interstate Ave. Suite 200

Bismarck, ND 58503-5574

<http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf>

#### OHIO

Ohio State Board of Career Colleges and Schools

35 East Gay Street, Suite 403

Columbus, OH 43215-3138

<http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68>

Ohio Board of Regents

30 East Broad Street, 36th floor

Columbus, OH 43215-3414

Ohio Attorney General Consumer Protection Section

30 E. Broad St., 14th floor

Columbus, OH 43215-3400

<https://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint>

OKLAHOMA

Oklahoma State Regents for Higher Education

655 Research Parkway, Suite 200

Oklahoma City, OK 73104

Oklahoma Office of the Attorney General Consumer Protection Unit

Attn: Investigative Analyst

313 NE 21st Street

Oklahoma City, OK 73105

<http://www.oag.state.ok.us/oagweb.nsf/ccomp.html>

OREGON

Oregon Office of Degree Authorization

1500 Valley River Drive, Suite 100

Eugene, OR 97401

Oregon Attorney General Financial Fraud/Consumer Protection Section

1162 Court St. NE

Salem, OR 97301-4096

<http://www.doj.state.or.us/finfraud/pdf/concompform.pdf>

PENNSYLVANIA

Pennsylvania Department of Education

333 Market Street

Harrisburg, PA 17126-0333

Office of Attorney General Bureau of Consumer Protection

14th Floor, Strawberry Square

Harrisburg, PA 17120

[http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP\\_Complaint\\_Form.pdf](http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf)

PUERTO RICO

Puerto Rico Council on Higher Education

PO Box 1900

San Juan, PR



00910-1900

Puerto Rico Department of Justice  
PO 9020192  
San Juan, PR  
00902-0192

#### RHODE ISLAND

Rhode Island Board of Governors for Higher Education  
Shepard Building  
80 Washington Street  
Providence, RI 02903

Rhode Island Department of Attorney General  
Consumer Protection Unit  
150 South Main Street  
Providence, RI 02903

<http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf>

#### SOUTH CAROLINA

South Carolina Commission on Higher Education  
1333 Main Street, Suite 200  
Columbia, SC 29201

[http://www.che.sc.gov/AcademicAffairs/License/Complaint\\_procedures\\_and\\_form.pdf](http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf)

#### SOUTH DAKOTA

South Dakota Board of Regents  
306 E. Capitol Ave, Suite 200  
Pierre, SD 57501-2545

South Dakota Office of Attorney General Division of Consumer Protection  
1302 E Hwy 14 Suite 3  
Pierre SD 57501-8053

<http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

#### TENNESSEE

Tennessee Higher Education Commission  
404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243

<http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf>

#### TEXAS

Texas Higher Education Coordinating Board  
1200 E. Anderson Lane  
Austin, Texas 78752

Office of the Attorney General Consumer Protection Division  
PO Box 12548  
Austin, TX 78711-2548

<https://www.oag.state.tx.us/consumer/complaintform.pdf>

#### UTAH

Utah Division of Consumer Protection

160 East 300 South

Salt Lake City, Utah 84111

[consumerprotection@utah.gov](mailto:consumerprotection@utah.gov)

<http://consumerprotection.utah.gov/complaints/index.html>

#### VERMONT

Vermont Department of Education State Board of Education Vermont Department of Education

120 State Street

Montpelier, VT 05620-2501

Vermont Attorney General's Office

109 State Street

Montpelier, VT 05609-1001

#### VIRGINIA

State Council of Higher Education for Virginia

101 N. 14TH St.

James Monroe Building

Richmond, VA 23219

[communications@schev.edu](mailto:communications@schev.edu)

<http://www.schev.edu/forms/StudentComplaintInformation.pdf>

#### WASHINGTON

Washington Higher Education Coordinating Board

917 Lakeridge Way

PO Box 43430

Olympia, WA 98504-3430

[dainfo@hecb.wa.gov](mailto:dainfo@hecb.wa.gov)

<http://www.hecb.wa.gov/autheval/daa/ConsumerInformation.asp>

Washington State Office of the Attorney General

1125 Washington Street SE, PO Box 40100

Olympia, WA 98504-0100

<https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection> (email)

<https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx> (complaint form)

#### WEST VIRGINIA

West Virginia Higher Education Policy Commission

1018 Kanawha Blvd E., Ste 700

Charleston WV 25301-2800

West Virginia Office of the Attorney General Consumer Protection Division

PO Box 1789

Charleston, WV 25326-1789

<http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf>

## WISCONSIN

Wisconsin Educational Approval Board  
30 W. Mifflin St., 9th Floor P.O. Box 8696  
Madison, WI 53708  
[eabmail@eab.state.wi.us](mailto:eabmail@eab.state.wi.us)  
<http://eab.state.wi.us/resources/complaint.asp>

## WYOMING

Wyoming Department of Education  
2300 Capitol Avenue  
Hathaway Building, 2nd Floor  
Cheyenne, WY 82002-0050

Attorney General's Office  
123 Capitol Building  
200 W. 24th Street  
Cheyenne, WY 82002

\* This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether an institution is required to be licensed in that state.